

U.S. Mission Ecuador
Message for U.S. Citizens
No Appointment Needed for Adult Passport Renewals
March 17, 2015

Providing excellent customer service is one of the goals of U.S. Mission Ecuador Consular Sections. Effective immediately, no appointment is necessary at the U.S. Embassy in Quito or the U.S. Consulate General in Guayaquil for adult passport renewals adhering to certain criteria. Passport applications that do not adhere to this criteria will not be accepted without an appointment.

You are eligible to renew your passport without an interview **and without an appointment** if your most recent U.S. passport:

- Is undamaged and can be submitted with your application;
- Was issued when you were age 16 or older;
- Has a 10 year validity;
- Was issued within the last 15 years; and
- Was issued in your current name, or you can provide legal documentation to show the name change, even a minor change.

All of the above MUST be true, or you cannot use this service. If you qualify to renew your passport without an interview, **you do not need an appointment.** Simply drop off the required documents and pay the fee at any Mission Ecuador Consular Section during the following days and times:

U.S. Embassy Quito

Monday or Wednesday between 1:00 p.m. and 3:00 p.m.

U.S. Consulate General Guayaquil

Tuesday or Wednesday between 11:00 a.m. and 12:00 p.m.

We do not accept passport renewals by mail. See below for locations and contact information. See the [U.S. Embassy Quito](#) and [U.S. Consulate General Guayaquil](#) websites for holiday closure dates.

Required documents:

- Completed application form [DS-82](#);
- Your most recent passport and one photocopy of the biographic data page;
- One [passport sized photo](#)

Payment- Pay the renewal fee when you drop off your application.

We strongly recommend that U.S. citizens traveling to or residing in Ecuador enroll in the Department of State's [Smart Traveler Enrollment Program](#). STEP enrollment gives you the latest security updates, and makes it easier for the U.S. embassy or nearest U.S. consulate to contact you in an emergency. If you don't have Internet access, enroll directly with the nearest U.S. embassy or consulate.

Regularly monitor the [State Department's website](#), where you can find current Travel Warnings, Travel Alerts, and the Worldwide Caution. Read the [Country Specific Information for Ecuador](#). For additional information, please refer to our "[Traveler's Checklist](#)" page. Updated information on travel and security in Ecuador may also be obtained from the Department of State by calling 1-888-407-4747 within the United States or by calling 1-202-501-4444 outside the United States.

Contact information:

U.S. Embassy Quito
Avigiras E12-170 y Eloy Alfaro.
Phone (593-2) 398-5000
ACSQuito@state.gov
<http://ecuador.usembassy.gov/>

U.S. Consulate General Guayaquil
Avenida Jose Rodriguez Bonin and Calle Santa Ana, San Eduardo
Phone (593-4) 371-7000
ACSGuayaquil@state.gov
<http://guayaquil.usconsulate.gov/>

Dialing instructions within Ecuador:

- Within the same city and from a land line use the last seven digits.
- For calls from a mobile phone and for intercity telephone calls add the city code preceded by a 0.

Dialing instructions from the United States:

- Add the 011 prefix for an international long distance line.

For after-hours emergencies, call the phone numbers listed above for assistance.